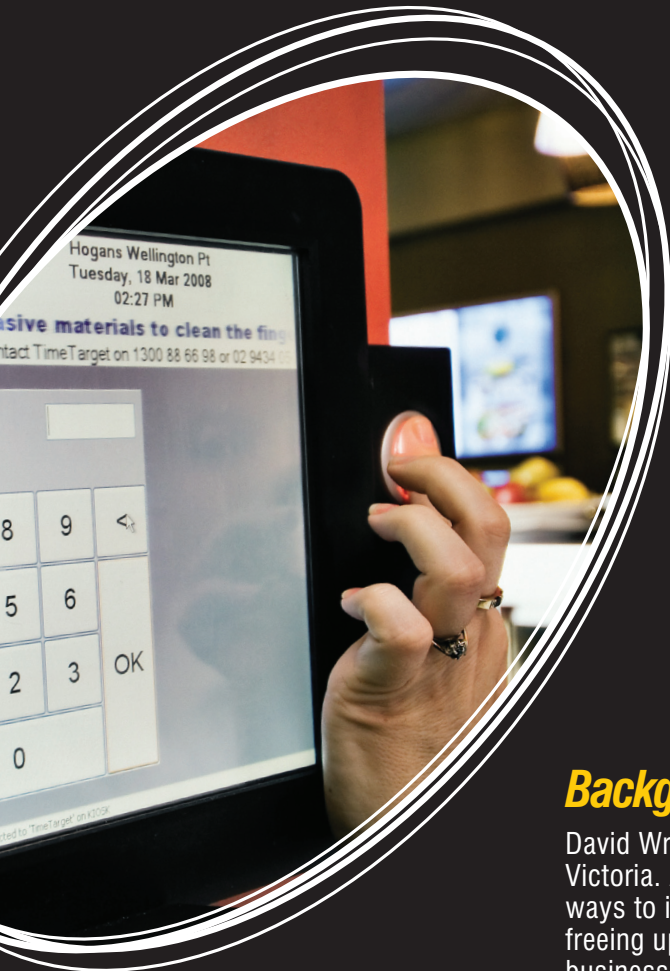


Worldsmart Retail

the success series

Time Target



Customer:

Supa IGA Deer Park
& Thomastown IGA

Application:

Time Target



The removal of staff time theft has an immediate and tangible benefit to the retailers bottom line

Andrew Williams
Qld State Manager
Time Target



Background:

David Wragg owns and operates Supa IGA Deer Park and Thomastown IGA in Victoria. As business has expanded David has continued to look at different ways to improve the performance of his two stores. Part of that process is freeing up key staff, including himself, to spend more time working 'on' the business rather than 'in' the business.

Challenge:

The old clock system was very time consuming for both David and his bookkeeper to process wages. There were too many loop holes for staff to misuse the system and add to the companies wage bill. Breaks and leave entitlements were not managed well and creating, communicating and changing the roster was an ongoing headache.

Solution:

Time Target provides David with a tool for his managers to efficiently roster staff to

accurate departmental wage budgets and control staff time & attendance at the push of a button. This functionality in turn minimises payroll processing time as authorised award interpreted timesheets are automatically sent through to the payroll system for processing. Employee availability updates via the Self Service Kiosk provides managers with an efficient work flow that produces timesheets for any leave entitlements and an alert for updating the availability change within the roster. Communication to staff via the employee messaging service, distribution of rosters to employee email accounts and phones means that staff can no longer say they didn't get the message.

Outcome:

Ninety staff across the two stores are now using the Time Target system. Staff have instant access to their timesheets, leave applications and availabilities and are unable to abuse the system thanks to the finger vein scanner. Rosters are now created in five minutes and timesheets/wages take no longer than twenty minutes for both stores. David added "I've seen a reduction in my wages and a greater efficiency in my bookkeepers and my time. Staff are happier as they get greater clarity in their wages and their leave/break entitlements."

Unique Challenge?

If you are looking for an innovative solutions partner that can help you grow your business contact Worldsmart Retail on 1300 738 324 for more information.